

# WebFile: File Your Texas Tax Return Online

Texas Comptroller of Public Accounts

**DECEMBER 2014** 

# File Early, Pay Later with WebFile!

webfile

Online Tax Filing

# **WEBFILE ADVANTAGES**

Save time and money by using the Comptroller's WebFile system to file your tax return. Taxpayers save time by filing online from the convenience of their home or business and put an end to tedious forms, check writing, and trips to the post office. Taxpayers and tax preparers throughout the country are benefiting from this system.

WebFile benefits include:

- ✓ No software to buy or download
- ✓ Safe and secure
- ✓ Built-in edits reduce filing errors
- ✓ Available for over 40 tax types
- ✓ File returns 24 hours a day, 7 days a week
- ✓ Automatic calculation of tax due
- ✓ Payment and return can be sent in one transaction
- √ Submit a return or payment only
- ✓ File returns early in the month and postdate payment for the due date
- ✓ Eliminate postage costs
- √ Access multiple accounts under one user profile/logon
- ✓ Online transaction history available for review
- ✓ Eco-friendly, no paper forms to print and file

# **CONFIRMATION OF RETURN FILED**

WebFilers receive a "Confirmation Page" with a reference number and a summary of the return data filed. Confirmation pages should be retained for your records. The reference number acknowledges receipt of the electronically filed return.

# **GETTING STARTED**

The first time you access WebFile at http://comp-troller.texas.gov/webfile/, you will sign up as a first-time eSystems user and create a unique User Profile. This will establish access to eSystems by registering with a User ID, Password, and Security Question. You will be asked for a WebFile number to authenticate that you are the taxpayer or are authorized to file returns for this account.

# FILING WITH PAYMENT FLEXIBILITY

While WebFile returns must be filed by 11:59 p.m. (CT) on the due date to be considered timely, you can avoid the rush by filing early and postdating

the payment to the due date. If submitting a payment with your tax due return, you will need your banking information (bank routing number and account number) for a Web Electronic Funds Transfer (WebEFT) or your credit

card. Using American Express, Discover Card, or MasterCard for payment will incur a non-refundable convenience fee.

Webfile meets the mandatory requirement for submitting a return electronically. If you are required by law to make your payment via TEXNET, you must comply with TEXNET rules and complete your transaction by 6 p.m. (CT) on the last bank business day before the due date. For TEXNET users paying via ACH debit, there is a link on the confirmation page to submit your payment. If paying via ACH credit, you can continue using banking institution software for processing payments.

You can save time and money by using the Comptroller's WebFile system to file your tax return.

For more information, visit our website comptroller.texas.gov. Receive tax help at comptroller.texas.gov/taxhelp.

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# SYSTEM BROWSER REQUIREMENTS

WebFile requires at least Internet Explorer 7.0, Mozilla Firefox or Google Chrome. Taxpayers and tax professionals interested in using WebFile will need Internet access and their

> Comptroller-supplied, pre-printed tax return to begin.

## Resources

See Electronic Reporting on our website:

# comptroller.texas.gov/webfile/

Sales Tax EDI Electronic Reporting Quick Reference Guide Publication #96-866

Oil and Gas Electronic Reporting Quick Reference Guide Publication #96-998

International Fuel Tax Agreement Quick Reference Guide Publication #96-953

Motor Fuels Electronic Tax Filing Quick Reference Guide Publication #96-749

Important TEXNET Information and Due Date Schedule Publication #96-1269

# WEBFILE DEMO

You can view an online demonstration of WebFile at: http://comptroller.texas.gov/ webfile/mycpa demo/registration.html.

# CONFIDENTIALITY

The Comptroller's WebFile System has built in protections to safeguard the confidentiality of taxpayer information.

# **CONTACT US**

By mail:

**Texas Comptroller of Public Accounts Attn: Electronic Reporting Section** 111 E. 17th Street Austin, Texas 78774-0100

By email:

WebFileHelp@cpa.texas.gov

By phone:

1-800-442-3453

# We're Here To Help! Call Toll-Free!

If you have questions or need information on a specific tax, please call our toll-free numbers:

# 1-800-252-5555

911 Emergency Service/ **Equalization Surcharge** Automotive Oil Fee **Battery Fee** Boat and Boat Motor Sales Tax **Customs Broker** Fireworks Tax Mixed Beverage Tax Off-Road, Heavy-Duty Diesel **Equipment Surcharge** Oyster Fee Sales and Use Taxes

### 1-800-531-5441

Cement Tax Inheritance Tax Local Revenue Miscellaneous Gross Receipts Taxes Oil Well Servicing Tax Sulphur Tax

# 1-800-442-3453 WebFile Help

# 1-800-252-1381

**Bank Franchise** Franchise Tax

# 1-800-252-7875

Spanish

# 1-800-531-1441

Fax on Demand (Most frequently requested Sales and Franchise tax forms)

# 1-800-252-1382

Manufactured Housing Tax Motor Vehicle Sales Surcharge, Rental and Seller Financed Sales Tax Motor Vehicle Registration Surcharge

# 1-800-252-1383

Fuels Tax **IFTA** LG Decals Petroleum Products Delivery Fee School Fund Benefit Fee

# 1-800-252-1384

Coastal Protection Fee Crude Oil Production Tax **Natural Gas Production Tax** 

# 1-800-252-1387

Insurance Tax

# 1-800-252-1385

Coin-Operated Machines Tax Hotel Occupancy Tax

### 1-800-252-1386

Certificates of Account Status/Good Standing Officer and Director Information

# 1-800-862-2260

Cigarette, Cigar and/or Tobacco **Products** 

# 1-888-4-FILING (1-888-434-5464)

TELEFILE: To File by Phone

# 1-800-252-1389

GETPUB: To Order Forms and **Publications** 

# 1-800-654-FIND (1-800-654-3463)

**Unclaimed Property Name Searches** 512-463-3120 in Austin

# 1-800-321-2274

**Unclaimed Property Claimants Unclaimed Property Holders** 

# 1-877-44RATE4 (1-877-447-2834)

Interest Rate

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For additional copies, write: Texas Comptroller of Public Accounts 111 East 17th Street Austin, Texas 78711-1440

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> 512-463-4600 in Austin 512-475-0900 (FAX).